

We would like to congratulate all of our Partial Hospitalization staff at MAP and DAC, as well as the staff who coordinate with the PH programs to provide a full spectrum of care to this population, for the great work that they do! We regularly conduct Customer Satisfaction Surveys with the Parents of the clients participating in the PH programs throughout the year and the parents gave them great ratings and have great things to say about the difference these staff members are making in their childrens' lives. Full results of the surveys will be available soon, but here are the comments the parents took the time to write in response to our invitation for them to "Identify Harbor staff person(s) who have made a significant impact on their child's mental health treatment:"

- "Everyone involved with the Mayfair program—[my child] really enjoys the program and feels like he is involved and a part of something important."
- Mr. Aldrich
- Felicia—the Behavior Assistants or Behavior Specialists
- Megan Reed from 22nd St—Megan works well with me and my son at home and she is a very nice person!
- Sarah Boyd
- Katie Gorman Ezell and Nick H.
- Dr. Shahzad, Katie Ezell, and Joy Norwood
- Ms. Stoll
- Nick Tucholski and Jason, my son's therapist
- Shelly Kepford and Nick Tucholski at 22nd st.
- "Everyone I have met so far as made a good impact on my child's life!"
- Dr. Fuller, Dr. Hysell, Judi Pollock, Lowana Bruen, Sandy Kaminski, and Stacy Jackson
- Jeremy Stiles and Rebecca Alperin
- Dr. Hysell and Ms. Speck
- "All of them"
- Coleen--the nurse, Joy Norwood, and Dr. Mashalkar—they are wonderful and we are grateful to be able to utilize their services
- "[my child] loved Mr. King"
- Dr. Fatinikun and the nurse Michelle Emmit
- Marcia Timms and Wendy Ruthenberg

- Joy Norwood, Amanda Addy, Colleen at Mayfair, Mr. Punsalan, Dr. Mashalkar, Dr. Walker, and Becky Alperin
- Dr. Hysell and Rachel
- Ms. Lori, Ms. Felicia, Ms. Colleen and Jeremy Stiles at 22nd st. [my child] enjoys going to the Mayfair Program! And I think he is doing very well there!!
- Kathy Stoll, Shelly Kepford, Rachel Holland, Anna Kennedy
- Eric Young
- Ms. Lisa at Mayfair
- “All of them—Keep up the excellent work”
- “I like the help the staff has given me and my son. Keep up the good work. Thank you all.”
- Ms. Tina—Everyone has a nice attitude in their working environment with the kids, which is pleasant.”
- “All of them—I could not ask for better treatment.”
- “All of the staff have helped with my daughter—they are all great.”
- [my child] has spoken often about the special staff he works with everyday. Some of his favorites are Ms. Sarah, Ms. Lori, Mr. King, Mr. Smith, Mr. Dorn, and Ms. Jessica, just to name a few—thank you for your help with my son.”
- Ms. Diane, Mr. King, Ms. Tina, Ms. Sarah, Mr. P., and Mr. Dorn
- Ashley, Kristin, and Amy
- Kristin, Amy, and Ashley
- “I can’t choose a Harbor staff because all of them made a good impact on my child. [My child] really has enjoyed going to the program.”
- “A of you have done your best with him—he is the one who chooses not to do what is right—thanks for taking him this Summer!”
- Lindsey
- All the teachers involved with [my child at DAC] treatment.